

BOOKING, CANCELLATION and RESCHEDULING POLICY

These policies apply to all Photo Booth services supplied by ZATTU Photo Booth and should be considered before booking a service.

Booking Policies

Retainer Fee

Once you have submitted your information through the “get-a-quote” page, you can expect a response via email within 24 hours. Once we have decided on a deal, an invoice will be sent to you upon confirming the details and a deposit fee is due in order to secure your date. Unless otherwise agreed upon. Once the payment is made, you are booked for your date. Payment can be in the form of Cash, Cheque, E-Transfer, or Credit Card (credit card fees will apply). The deposit fee is nonrefundable & nontransferable. Please see cancellation policies below.

Balance

Remaining balance is to be paid accordingly with the invoice terms. This can be in the form of Cash, Cheque, E-Transfer, or Credit Card (credit card fees will apply).

Cancellation Policies

Retainer Fee

In the event you have to postpone or cancel your event, all fees with exception of your retainer fee will be refunded. Retainer fees are non-refundable and pay for preliminary preparation and arrangements.

The retainer serves two purposes. First, it signifies a commitment to the photo booth service and guarantees your spot in ZATTU Photo Booth schedule. Secondly, once booked, we start planning, asking questions, props inspirations, strip custom design, backdrop preparing and more. This is all work that has to be done before the photo booth service can happen and can be considered consultation. This work does take valuable time and should be treated as such and is therefore, not refundable.

Balance

Will be refunded.

Rescheduling Policies

There are no rescheduling policies. You lose the retainer fee once you booked a date.

www.zattuphotobooth.ca